

2023-24 Fall Product Volunteer Guide

How the Fall Product Program Works

The Fall Product Program allows girls to be entrepreneurs by offering family and friends the opportunity to purchase delicious nuts, savory chocolates, and a wide variety of magazines.

Girls can elect to participate in person by using the nut order card and collecting payments or by inviting family and friends to place an order online. Customers are able to choose to have items shipped directly to them, or they can choose to have nut and chocolate products delivered by the Girl Scout.

GIRLS & TROOPS CAN EARN AWESOME REWARDS!

There's something for everybody, including patches, t-shirts, the popular mascot plush animals, and lots of trendy things that girls really love! You can challenge her online skills through our online-only rewards, or teach her the value of giving back to her community by collecting donations for the Care to Share program.



The Fall Product Program is Sep. 29-Oct. 29, 2023.



CHECK IT OUT!

Using your mobile device, scan the QR code below to access our newly designed Fall Product web page!



OR go to <u>GSNIM.org</u>, <u>click the Cookies+ Tab</u> for the Fall Product.





Welcome to the 2023 Fall Product Program!

Goal Setting

Start your Fall Product Program this year with a troop discussion on the importance of setting goals. Work on both a troop goal as well as individual goals for each girl. Talk about the troop goal first, keeping in mind the activities that everyone would like to do this year and how much money will be needed. Next, talk about how each girl can contribute to the troop goal by setting their own individual goals and working hard to reach them. Have the girls fill in the goal chart and record the troop's progress throughout the program to help keep everyone on track to reach each goal!

We hope that you and your Girl Scouts are excited about the upcoming Fall Product Program. Not only will she help her troop fund their Girl Scout experiences, but she will learn vital financial literacy and marketing skills. With safety as our top priority, we have several flexible participation options so that your girls can choose the option that works best for your troop. As always, we thank you from the bottom of our hearts for your support!

Fall back into Girl Scouts with the Fall Product Program!

Girls learn all aspects of running an online business by using the M2 platform. M2 makes the experience girl friendly with an easy-to-navigate dashboard where they can create a video, set their goals, create messages for their customers, and the most popular feature, create their own avatar – which girls love!

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Fall Product Troop Volunteer Checklist

☐ Troop volunteers handling products or money for the troop must complete the <u>Product Program Volunteer Agreement Form.</u>
$\hfill \Box$ Attend training with your service unit or at a GSNI-M Service Center.
\square Set up your volunteer login and avatar between Sep. 22-28.
\square Set up Parent-Adult Email Campaign between Sep. 22-28.
☐ Distribute order cards, money envelopes, and flyers to girls. Encourage them to go online and set up their avatar and virtual storefront.
☐ Have caregivers fill out a <u>Girl Product Program Permission</u> <u>Form</u> for each girl in the troop. This form is valid for both Fall product and the Cookie program.
\square Collect all money due from girls no later than Oct. 30.
\square Complete Order Card entry no later than Oct. 31.
\square Make sure that all girl rewards are selected by Nov. 1.
☐ Deposits are due to GSNI-M by Nov. 4.
□ Double check training videos (on gsLearn) and flyers throughout the program for refreshers
Connect with your Service Unit Product Program Coordinator for product & reward pickup expectations.



FALL PRODUCT PROGRAM



2023 Product Lineup

Mint Treasures—Girl Scout Memory Tin \$12
Deluxe Pecan Clusters—Holiday Tin\$12
Honey Roasted Mixed Nuts\$11
Dark Chocolate Peppermint Pretzels\$10
Whole Cashews w/ Sea Salt\$9
Chocolate Covered Almonds\$9
Deluxe Pecan Clusters\$8
English Butter Toffee\$8
Dark Choc. Caramel Caps w/ Sea Salt\$8
Caramel Apples\$8
Peanut Butter Trail Mix\$8
Cheddar Caramel Crunch *NEW*\$8
Peanut Butter Bears\$8
Dulce de Leche Owls\$8
Thai Chili Mix *NEW*\$8
Fruit Slices\$7
Care to Share Donation\$6
cheddar caramel crunch thai chili mix



Care to Share Donations

With "Care to Share", GSNI-M will distribute a container of snacks to military and public servant partners. If a customer would like to donate a can of snacks, girls will collect the \$6 payment and mark their order card accordingly. Care to Share donations may also be made online (great for out of town friends and family)! Care to Share rewards are based on the combined total amount donated on both the order card and via online donations.

NEW Online Exclusive Items!

BarkBox: Each box will contain a custom Pose & Play Beret dog toy and one canister of Berry Trios BARK + Girl Scouts dog treats. Both items come packaged in a custom Girl Scouts Mini BarkBox all for \$19.99 plus shipping.





Tervis Tumblers: Tervis provides a wide selection of premium insulated tumblers and water bottles in various prices.





Troop Proceeds & Refunds

Daisy, Brownie, and Junior troops will earn 15% of their total sales, and the girl rewards are cumulative! Cadette, Senior, and Ambassador troops can choose to opt-out of rewards, earn 17% troop profit, and receive patches only. Please send an email to frontdesk@gsnim.org by October 23 if your C/S/A troop would like to opt-out of rewards.

All reward selections need to be completed **by November 1** on the M2 website.

Refunds for Troop Overpayment – If a troop overpaid into the GSNI-M bank account for the MY24 Fall Product Program, refunds will be issued in the form of a credit off of the troop's cookie balance for 2024. However, a troop may request refunds of \$10 or more to be mailed to the troop treasurer.

Product and Reward Delivery

- Products will be delivered to Service Unit Product Program Coordinators beginning the week of November 14.
- Reward delivery may begin in December.
- Please be prompt in distributing your troop's products and rewards.
 Contact us ASAP at frontdesk@gsnim.org if you need assistance with distribution or if you have any unresponsive caregivers Product and rewards not picked up by Dec. 1 must be returned to a GSNI-M Service Center.





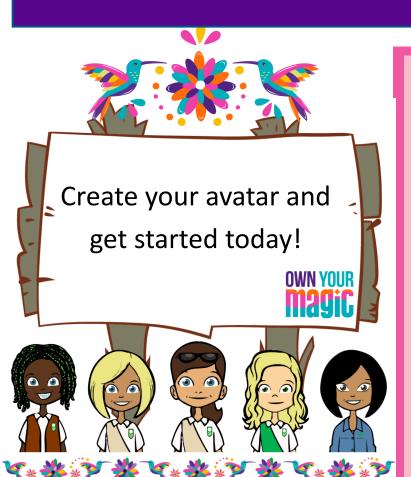


M2 Website Trainings:

GSNI-M is happy to offer several tutorial videos to assist with navigating the M2 site. These are available at gsnutsandmags.com.

Scan or click the QR code to view the training videos:





Safety Measures

Safety is our number one priority. During the Product Program, safety measures must be increased. Click or scan the QR code to find the most recent guidance from GSUSA about how to keep all girls safe this season. Before participating in any money-earning activity, it's super important for Girl Scouts and adults to review the following materials:

Safety Tips for Product Sales (PDF)

Scan or click the QR code to view GSUSA's Safety Resources:



Heath Guidelines

Girls and volunteers are not required to participate in any activity. It is the sole discretion of each individual family and their comfort level with the planned activity whether to participate or not.

Troops need to follow state and local health guidelines anytime they are gathering. Please refer to the Center for Disease Control (CDC) for the latest information.





Key Dates 2023-2024

Sept 23: Volunteer access opens on gsnutsandmags.com. A launch email will go to the Troop Product Program Coordinator for the website. Please verify that all troop members are listed and that girl email addresses are correct. Please take the time to personalize the launch email that will go out to your troop's families.

Sept 24, 4pm (ET): Troop volunteer training at both GSNI-M Service Centers or Zoom.

Sept 27, 6:30pm (ET): Troop volunteer training at both GSNI-M Service Centers or Zoom.

Sept 29: Online ordering and Order Card sales begin! Girls will receive an email inviting them to register on the website. *IF login information is not received, girls may also register directly at gsnutsandmags.com.* **Girls must collect money at the time of order.**

Oct 23: Opt-out selection for Cadette/Senior/Ambassador troops due.

Oct 29: Order taking ends. Customers lose access for placing online orders at midnight. Girls may no longer take orders and no online payments can be made after this date.

Oct. 30: Last day for girl /parent to enter their own paper order forms on the website. Money is due to troop leader.

Oct. 31: Last day for troops to enter paper order cards.

Nov. 1: Last day for girls and troops to make reward choices.

Nov. 4: Deposits due to GSNI-M bank accounts from troop.



Only deposit what is owed, check your *Troop Summary/Amount Due Report.*Troop proceeds should be deposited into your troop bank account. Submit all deposit receipts with your troop number to frontdesk@gsnim.org. GSNI-M only accepts troop checks.

Nov. 14: Products begin delivering to Service Units. Troops will be notified when their product is ready for pick up.

Dec. 2023: ETA for reward delivery to Service Units. GSNI-M and Service Units will communicate with everyone when we have updates on the delivery status and pickup availability.

Sep. 15, 2024: Council Cash expires.























Girl Rewards

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- Girl rewards are cumulative. See order card for further details.
- Girls earn items as they reach their goals!
- Rewards are subject to change due to unforeseen circumstances. Similar items may be used as substitutions. Some items may vary in color.
- Make reward choices on the M2 website.
- Council Cash (formerly Nutty Bucks) can be used for GSNI-M girl activities, camp, girl membership, and in Council stores or trading posts.



Every Girl Scout has the opportunity to win the Giant Ocelot!

How to earn entries: For every \$100 in sales (combined order card and online sales), girls will earn an entry.



Girl Personalized Patch

Girls can earn their custom, personalized patch by meeting all of the requirements below:

- \$300+ in total sales
- Send 18+ emails
- Create their own avatar online



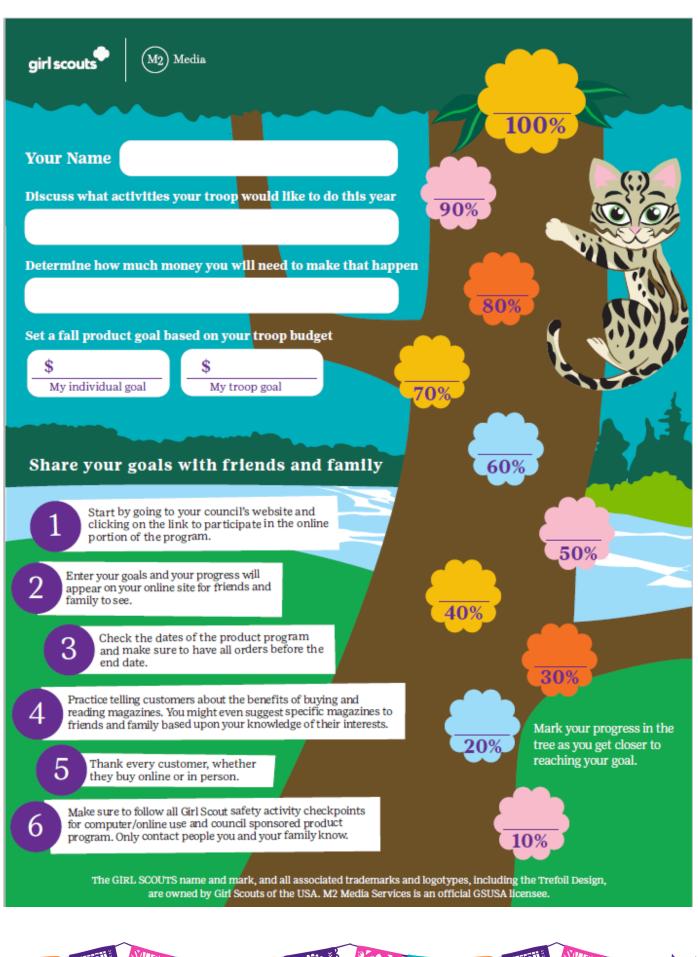
Troop Rewards

A Troop leader who creates their own avatar, sends out the Parent-Adult Email Campaign, AND the troop has \$1500+ in total sales will earn the following:

- Troop Leader Personalized Patch
- BONUS Additional \$0.02 proceed per cookie package for the 2024 Cookie Season!











Decision Making

Girls learn to make decisions on their own and as a team. During the program, there will be many decisions for the girls to make that will guide them toward reaching their goal. To start, they will need to decide which friends and family to contact and how best to contact them: in person, by phone or email, text messages, or on social media. What actions should they take to maximize their results after that? The M2 system provides easy steps, with the help of a parent or guardian, to give their avatar a voice with their own personal message, upload a photo or video, or share on social media. Have each girl answer the questions below and note which decisions each one will make (or has made) when marketing their own program. Discuss and share ideas.

How will you contact your potential customers?

- > In person
- ♦ Email
- Phone call
- Social media
- > Text message
- ♦ Send a note

Will you use any online tools in the M2 system to get the word out?

- ⋄ Create a video
- Give your avatar a voice
- Hand out business cards



Money Management

Throughout the program, encourage the girls to check their progress frequently. Sales reports are available on the dashboard for individual girls and at the troop level. Use the reports to calculate troop proceeds, then add in any sales from nut cards to see how close everyone is to reaching their individual goals and the troop goal.























People Skills

Girls find their voice and build confidence through customer interactions.

There are so many ways for the girls to communicate with their friends and family about the Fall Product Program: social media, phone calls, emails, text messages, and in person. Have the girls think about what products each potential customer might like that she could recommend to them. Encourage her to find her voice and it will help build confidence every time she talks to someone new about the program. Have each girl use the form below as a guide.

List of Potential Customers

	Name of Person	Ideas/Suggestions	Method of Contact In person, phone call, text messge, email, other?	Did you follow up?	Did you say thank you?
	Example Aunt Cathy	Something chocolatey	phone call	yes	yes
0					
3					
4					
6					
6					
7					
8					
9					
0					

Business Ethics

Girls learn to act ethically, both in business and life.

As the girls prepare to ask friends and family to support their efforts in the Fall Product Program, encourage them to contact their potential customers respectfully and in a timely manner. They should plan to share why the troop is earning money and what the troop intends to do with the proceeds earned. Any questions they are asked should be answered honestly and thoughtfully. Also, a "thank you" goes a long way. Each girl should make sure to say thank you to the people who took time out of their day to support them. Customers need to know that they are appreciated when they make a purchase that benefits the girl and her troop. Have each of the girls prepare for their part in the program by completing each of these activities:

- ♦ Create a list of plans for the proceeds that she can share with her supporters.
- ♦ Create her own note cards, stationery, or personalized email to say thank you.







