

Troop banking with Crowded

What is changing for your troop, and what it means for the volunteers running it.

You did not sign up to be a bookkeeper. You signed up so a group of girls could sell cookies, go camping, run a service project, and figure out what they are capable of. Every hour you spend at a bank branch, chasing a receipt, or rebuilding a spreadsheet at the end of the year is an hour you are not spending with them.

That is the reason your council is moving troop accounts to Crowded. Most of what changes is meant to take work off your plate. Here is what that looks like day to day.

IMPROVING THE VOLUNTEER EXPERIENCE

01 No more trips to the bank

Opening the account, checking the balance, moving money, and depositing a check all happen from your phone or laptop, at whatever hour you actually have time. Account access is not limited to branch hours.

02 Cards for the volunteers who do the shopping

Each troop gets two Visa® debit cards at no charge, one for each admin on the account. Additional physical cards can be ordered from the dashboard for \$8 each and arrive in about 7 to 10 days. You can also issue expense cards, including digital ones, for trips and special occasions, and top them up as needed.

03 Collect dues and payments without chasing anyone

Send parents a payment link and they can pay by card, ACH, Apple Pay, or Google Pay. The money goes straight into the troop account, so you are not fronting costs and waiting to be reimbursed, and you are not collecting cash in an envelope.

04 Receipts captured as you go

Every purchase prompts a digital receipt, so the record is built while the year happens instead of at the end of it. If a receipt gets missed in the moment, you can add it to the transaction later.

05 Handovers take a few clicks

When a leader steps down or a new volunteer joins, admins can be added or removed online. There is no branch appointment, no new signature card, and no waiting on paperwork before the troop can spend again.

06 Year-end reporting builds itself

Troop financial reports roll up to the council automatically. There is no packet to assemble and submit, and you can export your own troop's transactions as a PDF whenever you need them.

Some councils may still require additional documentation. Please reach out to your local council for their policy on financial reports.

WHAT HAPPENS NEXT

- Your council will send instructions for opening your troop's account and the dates for the two training sessions.
- Plan on two to three admins per troop account, up to five, so no single volunteer is a bottleneck.
- Your council will tell you the timeline for your existing troop account and what to do with the balance in it.
- For any additional questions, please contact your council.