



# Cookie Foundations: Digital Cookie Success

girl scouts  
of northern indiana-michiana

**Smart Cookies**™  
POWERED BY ABC BAKERS

**digital cookie**

<b>Purpose</b>	Volunteer platform	Caregiver/Girl Scout platform (online storefront)
<b>Access</b>	No caregiver access	Customer-facing; caregiver and Girl Scout access
<b>Key Functions</b>	Transfers, planned orders, final reward order, scheduling booths, tracking financials	Online orders, managing booth pick up orders, troop link payments
<b>Volunteer Role(s)</b>	Manage troop operations	Admin for resolving order issues, maintaining troop link and booth orders

## Troop Link

### Troop link breakdown:

- Troop site link
  - Customer facing ordering page with options for shipping or girl/troop delivery
- Ship only link
  - Customer facing ordering page with direct ship option only

### Start a booth sale:

- NOT A LINK and not customer facing; how the troop sells cookies and takes an order via girl entry in the app

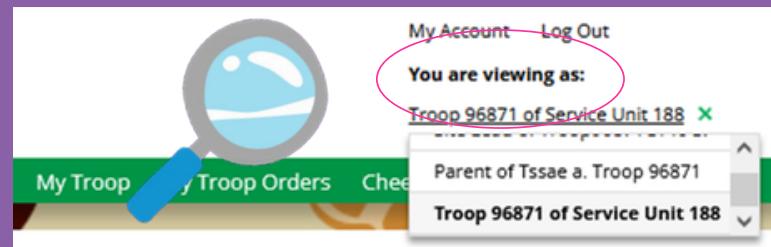


**Important!** A volunteer must set up the site and generate a troop link for booth payments.

2026 Cookie Sale  
**January 30 - March 16**

## What if I am a volunteer and a caregiver?

- App Updates | The Digital Cookie app must be updated or deleted and reinstalled annually.
- Registration
  - Site lead registration begins after caregivers gain access.
  - Volunteers who are also caregivers will need to log in later to watch the safety video with their Girl Scout and accept the terms.
- Role Toggling | Volunteers can easily toggle between roles in the Digital Cookie platform.



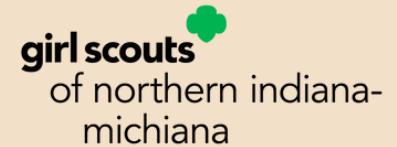
## Technical Support

**ABC Smart Cookies**  
800.853.3730  
[ABCSmartCookieTech@heartsidetech.com](mailto:ABCSmartCookieTech@heartsidetech.com)

**Digital Cookie**  
[digitalcookie.girlscouts.org/help](http://digitalcookie.girlscouts.org/help)



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## Booth Pickup Option for Customers

**Step 1** | Reserve the booth location in Smart Cookies.

**Step 2** | Booth details automatically transfer from Smart Cookies to Digital Cookie.

**Step 3** | Navigate to the “Booth Pick Up” section on the Digital Cookie dashboard to manage customer pick up orders.



**Important!** The times listed in this section are for when customers can place their orders for pick up at the booth, not the actual pick up times.  
**All orders will need approval.**

## Additional Features

### Enhancements

- Cash Payments- there is now a cash option to log your cash payments at booths. (You don't have to log cash payments, but it is a good way to not use a tally sheet.)
- Girl Delivery- in addition to the email notification, you can set up app notifications for order approvals.
- Booth Sales Summary Report- shows payments and types, and cookies sold.
- New Cheers- New pictures of cheers that can be sent to girls.

### Cookie Badges

Girl Scouts have the option to complete badge requirements at home and log their progress in Digital Cookie. Volunteers can then track these completed requirements by downloading the “Cookie Badges” report.

## Need to cancel a cookie booth?

### Your list of pickup booth locations

#### 1 Available Booths

Sort by: Name Show 6 items

Girl Scout Council Office  
4930 Cornell Rd  
cincinnati OH, 45242  
[Edit pick up dates](#)  
[Delete booth pick up](#)

08/28/2023 - 09/17/2023  
09:00 PM - 09:00 PM

If the booth is canceled, ensure the booth pick up option is deleted in Digital Cookie.



## Features

### Inventory & Sales Tracking

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Inventory entered in Digital Cookie reflects caregiver data only and serves as the online storefront inventory. Volunteers are responsible for tracking the total cookie sales in Smart Cookies.

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